

### Why Communicaid?

Good communication with parents and students is essential. Their observations and opinions must be valued. What if their understanding of English is not adequate?

Over 50 School districts already use our specialized language services.

Discover why they find working with Communicaid is so much more efficient. Let us assist with your School Translation and Interpreting needs!

As your Language Services partner, our Assistance Guarantee ensures fast and accurate communications with ASL and non-English speaking families. We respond to all service requests within the hour and provide free analysis and quotes.

### Ease of Transaction

At Communicaid, our clients appreciate how easy it is to set up services and receive a quick confirmation which guarantees the services will be performed. All languages, all locations and all settings can be scheduled with Communicaid. We excel at last minute appointments too!

### Service Guarantee

Once services are confirmed from our office, we guarantee they will be performed or we cover any cancellation costs if it is determined to be the cause of an interpreter service failure.

### Highest Rated Interpreters

Communicaid has developed excellent relationships with only the most qualified and reliable interpreters over the last 25 years. Our list of interpreters is the longest and most complete in the industry.

# School Year 2023-24

## On-Site & Virtual Interpreting Services Document Translation

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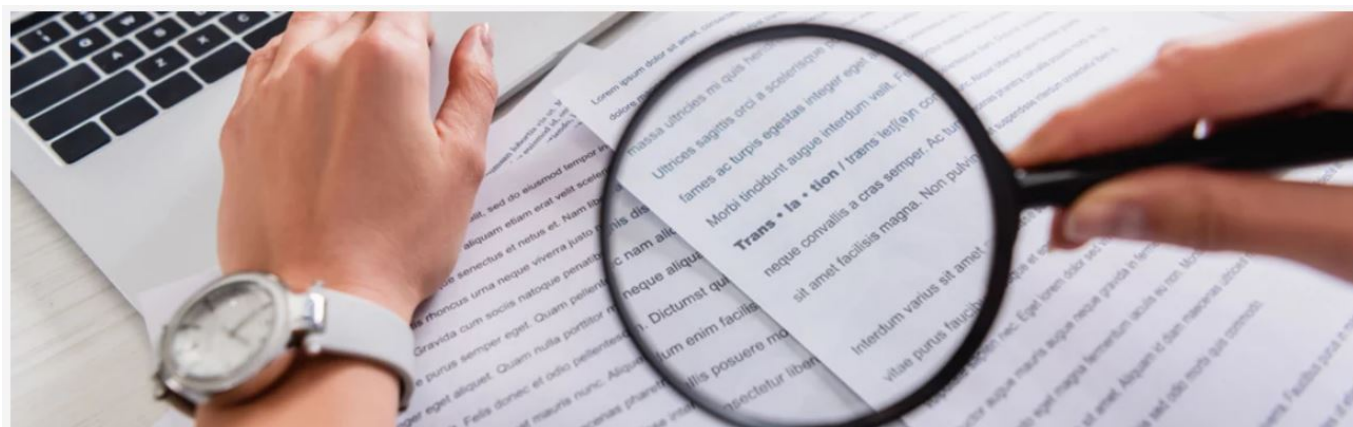


## Ordering document translation

Email or Call Toll Free

**[translation@communicaidinc.com](mailto:translation@communicaidinc.com)**

**866-249-8069 - option 3**



## Send us your documents for a free quote

For written materials, the most effective way to get you a fixed price quote is by running an analysis on the content that requires translation. Simply forward your source materials via email so we may evaluate your project better and send you a proposal. Should the documents be too large to email you may request an invite to upload them to our online portal

Communicaid provides top notch professional translations in over 80 languages. We only use the best human linguists.

Not only do our translators have specialized degrees in the subject matter of your content, they are in-country native speakers and have at least 5 years of professional experience. Furthermore, Communicaid's linguists work with state-of-the-art Translation Memory (TM) tools. Your company's translations are an asset to be preserved and TM does this. We retain all the work we perform for you in our database and recycle it where possible. Without TM you will have to translate the exact same sentence each time you encounter it in the future. Worse than the obvious loss of time: the translation might differ slightly each time leading to a lack of consistency.

# Translation Rate Sheet 2023-24 Schools/Non-Profits



1550 The Alameda, Suite #105  
San Jose, CA 95126  
408.416.1435 phone  
888.853.2083 toll free

[translation@communicaidinc.com](mailto:translation@communicaidinc.com)

[www.communicaidinc.com](http://www.communicaidinc.com)

Language	TEP Rate	Language	TEP Rate	Language	TEP Rate
Arabic	\$0.24	Hebrew	\$0.26	Swedish	\$0.26
Armenian	\$0.24	Hungarian	\$0.26	Thai	\$0.26
Croatian	\$0.26	Italian	\$0.24	Turkish	\$0.26
Czech	\$0.24	Norwegian	\$0.26	Hmong	\$0.26
Danish	\$0.24	Polish	\$0.24	Simplified Chinese	\$0.22
Dutch	\$0.24	Portuguese	\$0.24	Traditional Chinese	\$0.22
Finnish	\$0.26	Punjabi	\$0.28	Korean	\$0.22
French	\$0.24	Russian	\$0.24	Japanese	\$0.26
German	\$0.25	Serbian	\$0.24	Tagalog	\$0.26
Farsi	\$0.26	Slovak	\$0.24	Tongan	\$0.28
Greek	\$0.26	Spanish	\$0.16	Vietnamese	\$0.24

\* TEP = Translation, editing, and proofing. All prices include complete translating, editing, and proofing services.  
Review: There is no additional charge for incorporating one round of comments by your independent review team

**IMPORTANT:** Communicaid discounts all repetitions and matches as follows:

<b>Repetitions</b>	<b>70% Discount</b>
<b>100% Matches</b>	<b>100% Discount</b>
<b>Fuzzy Matches</b>	<b>50% Discount</b>

- **Repetitions** = Repeated segments in the English measured in words
- **100% Matches** = Word for Word Matches with the accumulated translation memory on a per segment basis that will not have to get touched in the new file
- **Fuzzy Matches** = Segments that are between 85 and 99% identical matches with the translation memory that will require editing

## Scheduling On-Site Interpreter

Email or Call Toll Free

**[translation@communicaidinc.com](mailto:translation@communicaidinc.com)**

**866-249-8069 - option 3**



### Information needed to set up services:

- Date, time, location details
- Consecutive vs Simultaneous interpreters
- Languages needed
- Equipment required?
- On site contact information



# On-Site Interpreting Rate Sheet 2023-24 Schools



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San Jose, CA 95126  
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888.853.2083 toll free

[info@communicaidinc.com](mailto:info@communicaidinc.com)  
[www.communicaidinc.com](http://www.communicaidinc.com)

All prices are \$ / per hour (2 hour minimum required)			
Type of Appointment/Interpreter	Tier 1 Languages	Tier 2 Languages	Tier 3 Languages
On-Site Qualified Interpreter	\$ 95/hr Spanish \$ 110/hr ASL	\$ 150/hr	\$ 225/hr
On-Site Certified* Interpreter	\$125/hr	\$180/hr	\$250/hr

Spanish and ASL	Tier 1
Mandarin, Farsi, Hindi Cantonese, Korean, Russian, Vietnamese	Tier 2
All Other Languages	Tier 3

Appointments lasting more than 2 hours are billed in 15 minute increments. 2 hr minimum required for all appointments.

**If a Certified\* interpreter is required for any type of appointment, please make that request when booking. Due to the scarcity of Certified interpreters, sometimes one cannot be found; In these instances a highly Qualified interpreter will be sent instead.**

**\*Court Certified service available for CA Superior Court Certified languages.**

Communicaid has built an extensive network of on-site interpreters for 80+ languages. **2 hr minimum required for all appointments.**

Standard cancellation fees will be billed for cancellations made less than 24 hours before the scheduled appointment.

Listed rates require 2 business days notice. Appointments made within 2 business days may be subject to a higher rate depending on interpreter availability. Client is responsible for any parking fees incurred.

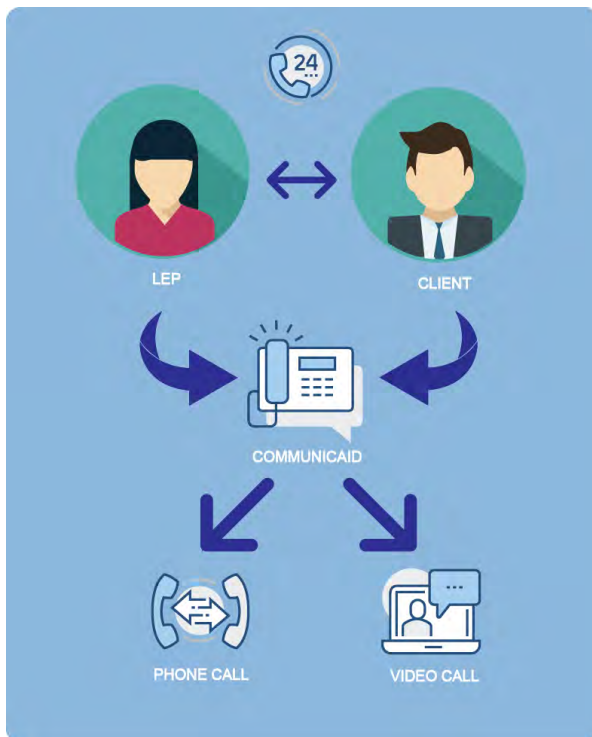
**Easily  
and quickly  
understand and  
communicate with  
everyone you  
serve**



Communicaid provides on-demand, quick, access to highly qualified interpreters, 24/7/365, in more than 200 languages, so you can communicate with the Limited English Proficient (LEP) communities you serve.

Providing these language services helps you build customer satisfaction, comply with applicable laws and regulations, increase productivity, reduce costs, and maximize budgets and revenue.

## Scheduling Phone or Virtual Interpreter



1. Contact Communicaid to set up access
2. Use your own dedicated line and code any time you have the need for a phone or virtual interpreter
3. Follow the prompts: for Spanish press 1, for Vietnamese press 2 for all other languages press 3. Your interpreter will be connected promptly.
4. Please provide to the interpreter:
  - \* Student's name
  - \* School Name
  - \* Meeting purpose
  - \* Access Code

# Phone & Virtual Interpreting Rate Sheet 2023-24 Schools



1550 The Alameda, Suite #105  
San Jose, CA 95126  
888.853.2083 toll free  
408.273.6082 fax

[info@communicaidinc.com](mailto:info@communicaidinc.com)  
[www.communicaidinc.com](http://www.communicaidinc.com)

Language	15 minute minimum, per minute after	Unit Price
Spanish	\$23.70	\$1.58
Cantonese	\$37.50	\$2.50
Chinese	\$37.50	\$2.50
Hindi	\$37.50	\$2.50
Korean	\$37.50	\$2.50
Mandarin	\$37.50	\$2.50
Tagalog	\$37.50	\$2.50
Vietnamese	\$37.50	\$2.50
Arabic	\$48.75	\$3.25
Russian	\$48.75	\$3.25
All other languages	\$56.25	\$3.75